

RETAIL WARRANTY CLAIM - FILLABLE PDF FORM

Part I. Customer Information – To be Filled out by the Customer

Customer Name:	Purchase Date:	
Address:	City:	Postal Code:
Daytime Phone Number:	Evening Phone Number:	
Retailer's Invoice #:	Araam's Sales Order # (If Invoice # not provided):	


Part II. Retailer Information – To be Filled out by the Retailer

Dealer Name:		
Address:	City:	Postal Code:
Primary Contact Number:		

Part III. Product Description – To be Filled out by the Retailer or the Customer

Product Name:	SKU #:	Mattress <input type="checkbox"/>	Box Spring <input type="checkbox"/>	Set <input type="checkbox"/>
Description of the Warranty Problem:				

Part IV. Product Inspection – To be Filled out by the Customer or the Retailer

 <p>Circle the location of the Damage</p>	Has the Retail Store Inspected the Problem: Yes <input type="checkbox"/> No <input type="checkbox"/>
	Describe the Problems:

Part V. Maintenance and Care Questionnaire – To be Filled out by the Customer

Did you rotate your mattress (as per Responsibilities of the Customer Section)?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Picture of Box Springs (please attach)?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Picture of Bed Frame (please attach)?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Picture of the Law Tag (please attach)?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Picture of the warranty problem, use a tape measure to show relative dimensions (please attach)	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Picture of the Mattress (please attach)?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>

**Once the above form is complete, please email it to our Warranty Service Representative at wsr@araaminc.com
An acknowledgement will be sent back to you via email or phone call, confirming Araam has received your information.**

Part VI. For Office Use Only

Approved: <input type="checkbox"/>	Not Approved: <input type="checkbox"/>
Comments:	